



ULUSLARARASI MAVİ HİLAL  
İNSANİ YARDIM VE KALKINMA VAKFI  
INTERNATIONAL BLUE CRESCENT  
RELIEF AND DEVELOPMENT FOUNDATION

# IBC'S REFUGEE- FOCUSED WORK





## SHELTER SUPPORT

## HEALTH SUPPORT SERVICES



## SOCIAL COHESION PROGRAMS

## PROTECTION PROJECTS



## PSYCHOSOCIAL SUPPORT ACTIVITIES

## LANGUAGE COURSES



## LEGAL SUPPORT SERVICES

# IBC'S REFUGEE-FOCUSED WORK

IBC works extensively in the areas of health, shelter, protection, social cohesion, and psychosocial support to improve the living conditions of refugees in Türkiye and around the world and provide them with sustainable solutions. One of IBC's most important missions is to provide sustainable solutions to disadvantaged individuals and communities to improve their living conditions and increase the impact of humanitarian aid.

IBC's comprehensive and people-centered approach helps refugees overcome the challenges they face and build a better future. In this context, IBC's work is an important exemplary model in the humanitarian field.

## Health Services

IBC's health services for refugees range from basic health needs to emergency medical interventions. IBC provides regular health check-ups, vaccination campaigns, maternal and child health services to refugees through health centers and mobile clinics established especially in Northern Syria. It also conducts training and awareness-raising activities on chronic disease management and prevention of infectious diseases. In this way, refugees' access to health services is increased and their health status is continuously monitored.



## Shelter Service

IBC carries out various projects to provide safe and decent shelter solutions to refugees. It meets the shelter needs of refugees with options such as temporary shelter centers, prefabricated houses and collective living spaces. In these centers, in addition to meeting basic living needs, requirements such as safety, hygiene and social spaces are also taken into consideration. It also supports the social integration of refugees by cooperating with local communities.



## Protection Services

Refugees face various risks during forced migration and displacement processes.

IBC carries out comprehensive protection programs to minimize these risks and protect refugees. Working in areas such as child protection, combating sexual and gender-based violence, legal assistance and combating human trafficking, IBC aims to ensure that refugees' rights are protected and that they live in a safe environment. It also supports refugees to raise awareness about their rights through awareness-raising campaigns and training programs.



## Social Cohesion

IBC runs various social cohesion and integration programs to ensure that refugees live in harmony with host communities and contribute to society. The adaptation of refugees to the local community is supported through various activities such as language training, vocational training courses, cultural activities and social events. These programs increase refugees' participation in social life and help them gain economic independence. In addition, projects carried out in cooperation with local people strengthen solidarity and understanding between communities.



## Psychosocial Support Services

Refugees can face serious psychosocial problems due to their traumatic experiences.

IBC provides comprehensive support services to address the psychosocial needs of refugees. Services such as psychological counseling, group therapies, trauma rehabilitation, and stress management aim to improve refugees' mental health. In addition, efforts are made to strengthen refugees' social ties and reduce feelings of isolation through social support groups and community events.



## EXAMPLES THAT MAKE A DIFFERENCE IN IBC'S REFUGEE-FOCUSED WORK

TÜRKİYE 

### COMMUNITY CENTERS

The beneficiaries of IBC's community centers in Kilis and Konya are communities that have faced traumatic events such as war, natural disasters, migration...

The Community Centers' expert team provides psychosocial support services to these communities, helping them process their traumas, regain their emotional well-being, and adapt to their daily lives.

Individual sessions at the Center focus on the personal needs of the clients and the traumas they have experienced, while expert psychologists and counselors offer therapy techniques and guidance to support their emotional and mental health. The main goal of the interventions is to alleviate the emotional burden of individuals and help them discover their inner strengths.

Group psychosocial support sessions provide community empowerment and solidarity. Group therapy plays an important role in post-trauma recovery. These sessions enable community members to support each other, share similar experiences and become stronger together. Group work also strengthens community bonds and helps build social support networks.

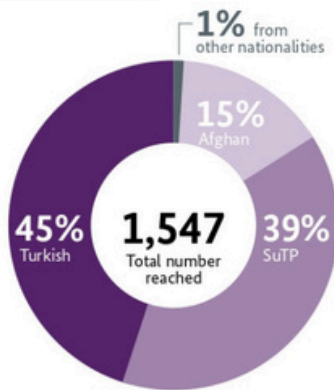
IBC Community Centers' activities not only support the emotional well-being of disadvantaged communities, but also strengthen solidarity and social cohesion within the community. By enabling individuals and communities to reconnect to life, the Centers contribute to building a healthier and more resilient society. For many years, the effective work of the Centers has contributed to strengthening feelings of hope and solidarity in society, while helping individuals and communities regain their psychological well-being.



## Promotion of Economic Prospects Project for Refugees and Host Community in Türkiye

PEP IBC WorkPlus project funded by the **German Federal Ministry for Economic Cooperation and Development (BMZ)** and jointly implemented by the **Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ) GmbH** and **International Blue Crescent Humanitarian Relief and Development Foundation (IBC)** in Istanbul and Kilis Provinces.

Since the breakout of the war in Syria and the influx of migrants into Türkiye, IBC cognizant of the ongoing complexity of the humanitarian situation in the region and priorities employment and ensuring decent work opportunities for vulnerable segments of society including temporary protection and host community. In this context, IBC provides decent earnings, ensures safe working conditions, social protection, and safeguarding its beneficiaries' rights, and pays a fair income together with equal opportunities and treatment for all. IBC guarantees a secure form of employment and safe working conditions by offering prospects for personal protection, free legal aid, and development of personal skills including literacy, and local language learning courses, and encourages social integration being free to express their concerns and complaints.



### Language Training



**1,353**

SuTPs, Afghans and other nationalities received Turkish language training through Public Education Centres  
:: 8 cycles of basic literacy courses  
:: 15 cycles of A1 courses  
:: 10 cycles of A2 courses

### Skills Development through Vocational Training



**50%**  
Female



**50%**  
Male



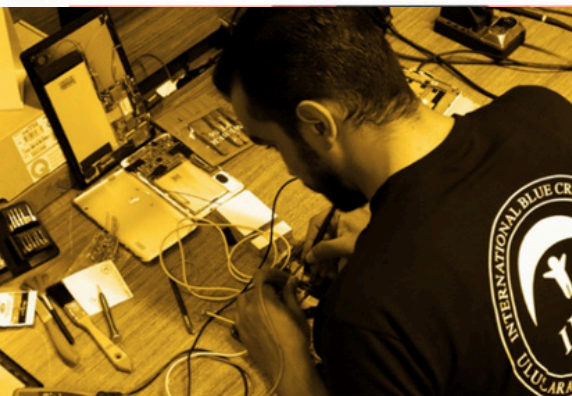
**60**  
SuTP and members of the Turkish Host Community were trained in elderly and patient care



**304**  
Afghans were trained in construction methods and culinary arts



**876**  
SuTPs, Afghans, and members of the Turkish Host Community participated at cultural ethics and occupational health and safety training



## Mobile Caravans

In the mobile caravans, which operate in areas where refugees reside densely, educational activities for refugee children, including daily skills such as empathy, self-care, environmental awareness and traffic rules, as well as art activities such as painting, handicrafts, drama and music, are carried out in practice.

Psycho-social support activities are carried out by psychologists working within the foundation, and when necessary, translation support in Arabic-Turkish and Turkish-Arabic languages is provided by translators working within the foundation on a confidential basis.

In the caravan; in addition to individual interviews, family interviews, conscious parenting, safe motherhood, peer bullying, developing a sense of empathy, anger management, etc. It is planned to organize information sessions by determining the needs of the target audience.

All activities within IBC Mobile Caravan aim to raise awareness for multicultural life. With game-based learning models; it is aimed to develop cooperation, empathy, sharing and cooperation skills and to contribute to the social cohesion process.



## Support Projects for Uyghur Turks in Türkiye

IBC is carrying out pioneering work for Uyghur Turks who have taken refuge in Türkiye after being subjected to many inhumane interventions in China's Xinjiang Autonomous Region.

Especially for Uyghur Turks living in the Zeytinburnu district of Istanbul, basic needs for food and hygiene are met. In addition, psychosocial support services are provided to solve the problems of those affected by the mass trauma, and legal support services are provided free of charge to facilitate issues such as residence permits and marriage.

Along with all these, one of the most important goals of the project is to help Uyghur women adapt to social life and participate in production...



In the needs analysis conducted for the project, Uyghurs stated that the language barrier is the biggest obstacle in this regard. The Turkish Language Courses, which are held regularly every week with expert trainers, open one of the most important doors of social cohesion for both adults and children. Stating that they now have fewer problems in expressing themselves with these courses, Uyghur Turks express that they feel more comfortable especially when they communicate more easily with their neighbors or when shopping to meet any of their needs.

Expressing that they are very satisfied with the handicraft courses as well as the language courses, Uyghur women express their happiness for expressing themselves with these handcrafted products.

## Turkish Language Courses Realized with IOM Support

The IOM-supported Turkish Language Course in Esenyurt, Istanbul supports hundreds of people, enabling them to step into a new life. These courses not only provide language training but also offer participants the opportunity to become a warm part of a new community.

In addition to improving their Turkish language skills, the courses provide participants with the practical knowledge they need to express themselves in situations they will encounter in their daily lives. Language training accelerates the integration of participants into society and enables them to become more active and independent individuals in work, education, and social life.



While coming together with a common goal, participants also have the opportunity to meet and mingle with people from different cultures. This reduces the alienation and loneliness of living in a new country. Group work, social events, and cultural activities organized throughout the course help participants to build stronger bonds with each other. Thus, the language course is not just a training program, but also a platform where new friendships blossom and the foundations of a supportive community are laid.



## SYRIA



International Blue Crescent Relief and Development Foundation (IBC) carries out comprehensive support and development activities to improve the harsh living conditions caused by the 13-year humanitarian crisis in Syria, which has deeply affected the lives of millions of people. IBC is developing projects in key areas such as food, health, shelter, education, social cohesion, and protection to meet the region's urgent needs of internally displaced persons (IDPs).



## UKRAINE



The conflict in Ukraine has resulted in a massive wave of displacement in the country. In particular, displaced people are experiencing great difficulties in accessing basic humanitarian needs such as health, shelter, food, and access to clean water. This situation negatively affects the living conditions of refugees in the region and deepens the humanitarian crisis.





The Special Consultative Status with The Economic and Social Council of The United Nations



OCHA

United Nations Office for the Coordination of Humanitarian Affairs



A GLOBAL NGO NETWORK FOR PRINCIPLED AND EFFECTIVE HUMANITARIAN ACTION

# IBC TÜRKİYE OFFICES

## Istanbul

HQ Office

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## Istanbul

HQ Office

Bağdat Caddesi, Mine Apartmanı,  
No:450/4 Suadiye, Kadıköy/İSTANBUL

+90 216 384 14 86

## Ankara

Project Office

Reşit Galip Caddesi, No:128/3  
ÇANKAYA/ANKARA

+90 530 406 98 35

## Adiyaman

Community Center

Yeni Mahalle Mahallesi, 26366 Sokak,  
No:6 K-8 Konteyner Kenti,  
Merkez/ADİYAMAN

+90 537 971 42 16

## Adiyaman

Golbasi Community Center

Atatürk Bulvarı, K-42 Fatih Konteyner  
Kent, No:206 Gölbaşı/ADİYAMAN

## Gaziantep

Nurdağı Community Center

Aslanlı, Kahraman Maraş Bulvarı,  
Nurdağı Aslanlı-3 Konteyner Kenti  
Nurdağı/GAZİANTEP

## Gaziantep

İslahiye Community Center

Yeni, 238. Sokak, İslahiye Yaşam  
Alanı-1 Konteyner Kenti,  
İslahiye/GAZİANTEP

## Gaziantep

İslahiye Community Center

Fevzi Çakmak, Nurten Öztürk Caddesi,  
İslahiye Yaşam Alanı-3 Konteyner  
Kenti, İslahiye/GAZİANTEP

## Hatay

Kırıkhan Container City

Bahçelievler Mahallesi, Şehit Onur  
Karasu Bulvarı, 515. Sokak,  
Kırıkhan/HATAY

## Istanbul

Esenyurt Info Hub

İncirtepe Mahallesi, Doğanaraslı  
Bulvarı, Korkmaz Plaza, No:70/4 D:20  
Esenyurt/İSTANBUL

+90 530 406 98 35

## Kahramanmaraş

Elbistan Community Center

Yunus Emre Mahallesi, Çeçenistan  
Caddesi- Müsiad Konteyner Kenti, Eba  
Ortaokulu arkası  
Elbistan/KAHRAMANMARAŞ

## Kilis

Community Center

Saraç Mehmet Çavuş Mahallesi, Hasan  
Polatkan Caddesi, No:5 Merkez/KİLİS

+90 535 367 41 16

## Konya

Community Center

Sahibata Mahallesi, Furgan Dede  
Caddesi, Lalezar Apt. No:33/5  
Meram/KONYA

## Sanliurfa

Community Center

Ertugrul Gazi Mahallesi, Darçin Sokak, Gül  
İnşaat, A Blok No:9A D:1 Haliliye/  
ŞANLIURFA

## Sanliurfa

Community Center

Atatürk Mahallesi, Topçular Caddesi,  
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# IBC INTERNATIONAL OFFICES

## Syria (NWS)

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## Afghanistan

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