**INTERNATIONAL BLUE CRESCENT RELIEF and DEVELOPMENT FOUNDATION (IBC)**

**Ref Project Title:** Improving water, sanitation, and Hygiene Conditions in North Syria.

**Call for Tender IBC – Ukraine**

**Part A – Instructions to bidders and invitation and**

**Tender Publication Date: 01/09/2025**

**Tender Reference: IDR** **0725977IBC – WASH**

**Tender Procedure: Open Tender Procedures by Advertisement - all eligible and interested suppliers to submit bids**

International Blue Crescent Relief and Development Foundation (IBC) has been implementing “Improving water, sanitation, and Hygiene Conditions in North Syria” with funding from the United Methodist Committee on Relief (UMCOR).

The project aims to provide WASH services to vulnerable communities in Al-Rai District, North Syria to also address improving the sanitation conditions while decreasing sanitation-related protection, vulnerabilities for both health workers in Al-Rai hospital and displaced communities in Aleppo Governorate.

In this context, IBC is launching a competitive bidding process and invites qualified bidders to submit detailed written proposals for the procurement and delivery of WASH supplies (Water Purification Container and Hygiene Kits for families and newborn babies)

**1. Supply Specifications**

|  |  |
| --- | --- |
| 1. Description | This procurement aims to support displaced communities mainly in Al-Rai and Aleppo by improving WASH and sanitation conditions. |
| 1. Product class/category | Provision of goods/supplies. |
| 1. Made in (Service origin) | National/International |
| 1. Product stage | Completed and ready for installation and distribution. |
| 1. INCOTERM | DDP – North Syria Aleppo Governorate (Al-Rai District included) |
| 1. Quantity | As per the offer form – PART B |
| 1. Detailed description of the items (**please also refer to PART B**)  |  |  |  | | --- | --- | --- | | **Batch** | **Description** | **Locations** | | Lot-01 | Procurement of a Water Purification Container | North Syria, Aleppo Governorate | | Lot-02 | Procurement of Hygiene Kits for Families (approx... 2500 units) and Hygiene Kits for Newborn Babies Families (approx... 750 units) | North Syria, Aleppo Governorate | | |

**2. Responsibilities of the Bidders**

1. Terms of Delivery: DDP (places listed above)
2. Date of Delivery: Service **Delivery and Installation:** Within 60 days after contract signature  
    **Supply Delivery:** Within 30 days after contract signature
3. Validity of the Offer: Min. 2 (two) months
4. Participation to the Briefing Tenderers are invited to have a representative attend
5. **Specific conditions**
6. Prices of the above procurement must include custom duties/taxes.
7. Quantities are only indicative and may be subject to changes prior to contract award.
8. Bidders are requested to fill in, sign and return **Part A** (Instruction to Bidders), **Part B** (Offer Form), and **Part C** (Ethical Declaration and Checklist) according to IBC formats.
9. All bidding documents must be filled in English.
10. Offers may only be submitted in their original format, typed electronically in the Latin alphabet, and enclosed in sealed envelopes.
11. Bidders may apply for all lots collectively; partial applications or division of lots is not permitted. All required information must be completed within each respective lot. Incomplete submissions may result in disqualification.
12. Prices should be submitted in USD only.
13. **General Conditions**
14. The **closing date** of this tender is fixed on **17/09/2025 at 11:00 a.m.** and only in-hand deliveries can be accepted in IBC HQ or Syria Country Offices at the following addresses:

HQ Office: Bağdat Cd. No 454/4 Suadiye 34340 Istanbul Türkiye

or

Syria Country Office: A’zaz Jedaida Road (Behind of Abdoli Gas Station) A’zaz – Aleppo Syria

1. Tenderers must sign and return the Offer form according to IBC format.
2. The offer to the call for tender will not result in the award of a contract.
3. IBC is not liable of adhering to the public open tender procedure. IBC is free to hold a tender process or not.
4. IBC reserves the right to cancel any tender, to reject any or all bids in whole or in part, and to award any contract.
5. IBC may cancel the tender in the following situations:
   1. When no qualitatively or financially worthwhile bid has been received or there has been no response at all.
   2. The economic or technical parameters of the project have been fundamentally altered.
   3. Exceptional circumstances or force majeure render normal performance of the project impossible.
   4. All technically and administratively compliant bids significantly exceed the financial resources available. Provided this circumstance, IBC, at its sole discretion, may cancel and repeat the tender or continue the tender in form of an auction where the submitted offers may be underbid by the offering suppliers.
   5. In no circumstances will IBC be liable for damages, whatever their nature (in particular damages for the loss of profits) or in relation to the cancelation of the tender, even if IBC has been advised of the possibility of damages. The publication of a procurement notice does not commit IBC to implement the project announced.

**IMPORTANT NOTE: To ensure that funds are used exclusively for humanitarian purposes and in accordance with Donor’s compliance requirements, all contract offers are subject to the condition that contractors do not appear on anti-terrorism lists, in line with IBC’s anti-terrorism policy. To this end, IBC reserves the right to carry out anti-terrorism checks on contractors, its board members, staff, volunteers, consultants, financial service providers and subcontractors.**

**5. Required documents and way of submission**

For your offer to be accepted by the IBC Tender Evaluation Committee, your offer must be submitted in the format described below, containing the following:

As the official language of the grant and tender is English, all tender documents, along with any additional documents the bidder wishes to submit to IBC, must be provided in English only. Should any document be presented in a language other than English, an accurate English translation must be attached for it to be considered by the Tender Evaluation Committee.

It is mandatory to use the document provided as part of the tender dossier:  
• PART D: Bid Envelope Delivery Page

Sealed Envelope: clearly marked with the words “financial offer” shall contain:  
a) Financial Offer - Offer Form (PART B), quoted in USD; signed by duly authorized company representative  
b) Formal documents as below:  
i) Company’s official registration certificate obtained from the relevant national government authority  
ii) (OPTIONAL/IF APPLICABLE: Notarial certified partnership/joint venture agreement)  
iii) Tax certificate (confirming that the company is officially registered with the relevant taxation authorities)  
c) Tender instruction document (PART A), and Bidder’s Ethical Declaration (PART C) (signed by duly authorized company representative)

**6. Technical specification of supplies**

The technical specifications of the supplies are defined in PART B and are non-negotiable. If your company cannot provide one or more of the required supplies at all or cannot provide them meeting the required quality standards, size, or volume, you should refrain from submitting an offer.

**7. Contract penalties and rejection of supplies**

All supplies and services shall be delivered in one single shipment fully complying with the technical specifications defined in PART B. Partial deliveries or multiple shipments are not acceptable.

All supplies that do not fully meet the requirements will be rejected by IBC and must be replaced by the supplier at their own cost.

Transportation charges for the return and re-delivery of the rejected supplies shall be borne by the supplier.

In case the supplier is unable or unwilling to re-deliver the rejected supplies meeting the defined quality standards in a single shipment, IBC will procure these supplies on the market to fulfill its obligations to the beneficiaries. The supplier will reimburse IBC for all costs incurred including item costs, transportation, loading/unloading, insurance, and deployment of IBC personnel.

In case of transport damage, IBC will record the damage in writing and refuse to accept the damaged supplies. The supplier shall replace the full shipment as soon as possible.

If the full replacement shipment is not delivered within the agreed delivery period, IBC will reduce the amount due by 5% of the total price per day of delay.

For each day the delivery is overdue within the agreed delivery period, IBC will reduce the amount due by 1% of the total price. For each day the delivery exceeds the agreed delivery period, the reduction will be 1% of the total price per day.

If due to reasons other than force majeure the supplier does deliver supplies with fully or partially missing items, IBC will not pay for the missing items. Furthermore, IBC will procure the missing items of the respective suppliers on the market in order to fulfill its obligation towards the beneficiaries. The supplier will reimburse IBC for all the costs incurred of the emergency purchase (costs for the missing items of the respective supplies, transportation costs, costs for loading and unloading, costs for insurance, costs for the deployment of IBC personnel). If this is the case more than twice within the contract period (until 30.11.2025), IBC has the right to terminate the contract immediately and effectively.

In case the total amount of financial reductions IBC had to make due to multiple failures of the supplier exceeds 10% of the total amount quoted, IBC has the right to terminate the contract immediately effective.

1. **Terms of Payment**

The terms of payment are the following:

In accordance with the delivery of partial quantities, the total payment will be divided into corresponding instalments.

IBC will provide an advance payment of only 25%; all remaining payments will be made solely upon the successful delivery of the goods and/or services.

Any applicable contractual penalties will be deducted from the respective payment instalment due.

The payment currency is USD and, considering local conditions, payment may be made in cash upon submission of a valid receipt.

In case the supplier is obliged to reimburse IBC for supplies or kits that have to be purchased on the market due to failure of the supplier, the supplier shall do so within 7 (seven) days after having received the payment request by IBC.

1. **Contract conditions**

**8.1. Tender procedure**

This tender does not commit IBC to pay for any costs incurred to the bidder for the preparation thereof, or to procure or contract services or goods.

IBC is free to hold a tender process or not and reserves the right to cancel any tender, to reject any or all bids in whole or in part, and to award any contract.

IBC may cancel the tender in the following situations:

* + - When no qualitatively or financially worthwhile bid has been received or there has been no response at all.
    - The economic or technical parameters of the project have been fundamentally altered.
    - Exceptional circumstances or force majeure render normal performance of the project impossible.
    - All technically and administratively compliant bids significantly exceed the financial resources available. Provided this circumstance, IBC, at its sole discretion, may cancel and repeat the tender or continue the tender in form of an auction where the submitted offers may be underbid by the offering suppliers.
    - Any bid submitted will be regarded as an offer made by the bidder and not as an acceptance by the bidder of an offer made by IBC.
    - In no circumstances will IBC be liable for damages, whatever their nature (in particular damages for the loss of profits) or in relation to the cancelation of the tender, even if IBC has been advised of the possibility of damages. The publication of a procurement notice does not commit IBC to implement the project announced.

**8.2 Submission of documents and evaluation of bids:**

The offers/bids shall only be submitted to IBC as defined in form PART B.

IBC reserves the right, at its sole discretion, to consider as invalid or unacceptable any bid which is

a) not clear; b) incomplete in any material detail; c) not presented in the requested form – and to accept or reject any amendments, withdraws and/or supplementary information submitted after the deadline for submission.

The offers/bids must be received before the indicated deadline to be accepted by IBC. All bids received after the indicated deadline will be rejected.

Any bids submitted by mail or courier by so at the bidders’ risk and IBC takes no responsibility for the receipt of such bids.

All bids received by e-mail or telefax will be rejected.

After the tender evaluation no information relating to the examination, clarification, evaluation and comparison of bids, or recommendations concerning the award of the contract can be disclosed.

Any attempt by a bidder to influence the tender evaluation committee in the process of examination, clarification, evaluation and comparison of tenders, to obtain information on how the procedure is progressing or to influence IBC in its decision concerning the award of the contract will result in the immediate rejection of the tender.

Bids/offers will be checked to determine if they comply with the essential requirements defined. A bid/offer is deemed to comply with if it satisfies all the conditions, procedures and specifications defined without substantially departing from or attaching restrictions to them. If a bid does not comply with defined requirements, it will be rejected immediately, no subsequent alterations to fulfill the compliance of the bid with the defined requirements shall annul the initial rejection of the bid.

1. **Tender evaluation process**

Given that your submitted offer fulfills the requested formal criteria and the IBC Tender Evaluation Committee has rated your company as eligible to fulfill the requested tasks, the financial offer is the only decisive criteria together with technical specifications.

**Awarding of contracts**

IBC reserves the right to split awards.

IBC reserves the right to award a contract for a lesser or greater quantity than the total quantity of the bid.

This tender does not commit to IBC to award a contract.

Successful bidders who are awarded contracts will be notified in writing or by receipt of the written purchase order/contract.

No contractual relationship will exist except pursuant to the handover of the performance bond from the successful bidder to IBC and a written contract document signed by a duly authorized official of IBC and the successful bidder.

The contract shall be in English language.

United Methodist Committee on Relief (UMCOR) and any person authorized by this entity reserve the right to access the records and financial documentation of all implementing partners and (sub)-contractors in order to verify reported costs and conformity with donor procedures and requirements.

1. **Corrupt practices**

All bidders and suppliers shall adhere to the highest ethical standards, both during the procurement process and throughout the performance of an awarded contract.

Bidders and their employees, officers, advisors, agents or sub-contractors shall not engage in any collusive bidding or any other anti-competitive conduct.

1. **Exclusion criteria**

Bidders or suppliers shall be excluded from participating in procurement procedures if:

1. they are bankrupt or being wound up, are having their affairs administered by the courts, have entered into an arrangement with creditors, have suspended business activities, are the subject of proceedings concerning those matters, or are in any analogous situation arising from a similar procedure provided for in national legislation or regulations,
2. they have been convicted of an offence concerning their professional conduct by a judgment which has the force of res judicata,
3. they have been guilty of grave professional misconduct proven by any means,
4. they have not fulfilled obligations relating to the payment of social security contributions or the payment of taxes in accordance with the legal provisions of the country in which they are established or in which the contract is to be implemented,
5. they have been the subject of a judgment which has the force of res judicata for fraud, corruption, involvement in a criminal organization or any other illegal activity detrimental to IBC’s United Methodist Committee on Relief (UMCOR’s) financial interests,
6. they are currently subject to an administrative penalty.
7. **Bidders’ declaration:**

Bidders are required to declare:

1. that they carry out their duties following the highest professional standards,
2. that there is no conflict of interest with other recent commitments and contracts,
3. that they respect ethical and environmental aspects such as working conditions, social rights, ethical transport and cargo and non-exploitation of children.
4. **Force majeure**

While each party shall make every effort to carry out its obligations under the terms of this agreement, neither party shall be held liable for any delay in performing or failure to perform any of its obligations under this agreement if such delay or failure is caused by force majeure, such as civil disorder, military action, natural disaster and other circumstances which are beyond the reasonable control of the party in question. In such an event, the party will give immediate notice in writing to the other party of the existence, persistence and reasonably anticipated duration of such cause or event and of the likelihood of delay. In the event that the supply of food parcels should be delayed by such cause or event by more than one (1) month, IBC shall have the right to terminate this contract effectively immediately by written notice to the supplier.

**Annexes to this document**

The following annexes are attached to this document:

* **PART A:** Instructions for bidders
* **PART B:** Offer Form with Technical Specifications
* **PART C:** Bidder’s ethical declaration
* **PART D:** Bid Envelope Delivery Page

Sincerely yours,

International Blue Crescent Relief and Development Foundation (IBC)

Mevlüt Ezberci

IBC, Senior Administrative and Logistics Officer

**Tender Reference: IDR** **0725977IBC – WASH**

**For Bidder’s Use**

I undersigned ………………………. the Bidder, agree with the instructions and general conditions of this Call for Tender.

Company Name: ………………………………….

Authorized Representative Name: ……………………

Date: ……………………………….